



ERIC LIDDELL
SPORTS CENTRE

at Eltham College

CCTV Policy

Last reviewed: May 2018

Procedure reference: OP 3

Version Control Information

| Reason For Amendment | Name | Date | Main changes |
|---|--------|----------|--|
| New policy (replaces previous document) | Bursar | May 2018 | Adoption of guidelines published in relation to compliance with the requirements of the General data Protection Regulation |
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Other Related Documents

- FSSM Ltd Privacy Notice
- ICO CCTV Code of Practice (accessible here [link](#)).



Purpose of this policy

The purpose of this policy is to regulate the management and operation of the Closed Circuit Television (CCTV) System (“the System”) at FSSM Ltd (trading as Eric Liddell Sports Centre – “the Centre”), the Data Controller. It also serves as a notice and a guide to data subjects (including pupils, parents, staff, volunteers, contractors, visitors to the Centre and members of the public) regarding their rights in relation to personal data recorded via the System. The Centre is co-located with Eltham College, a registered company with company number 03245525, and a registered charity (number 1058438), registered at Grove Park Road, London SE9 4QF, “the School”.

The System is administered and managed by the School, which acts as Data Processor for the data captured by the System. This policy will be subject to review from time to time, and should be read with reference to the Centre’s Privacy Notice (accessible on the Eric Liddell Sports Centre website). For further guidance, please review the Information Commissioner’s CCTV Code of Practice.

All fixed cameras are in plain sight on the Centre premises and the Centre does not routinely use CCTV for covert monitoring or monitoring of private property outside the Centre grounds.

Cameras have been placed in the following locations:

- At all entrances and exits to the School’s boundary, including to all car parks and to each individual building
- Eric Liddell Sports Centre entrance, Reception area, corridor and flat roof
- In the Gym and the Swimming Pool

The Centre’s purposes of using the CCTV system are set out below and, having fully considered the privacy rights of individuals, the Centre believes these purposes are all in its legitimate interests. Data captured for the purposes below will not be used for any commercial purpose.

1. Objectives of the System

- 1.1 To protect users, staff, volunteers, visitors and members of the public with regard to their personal safety.
- 1.2 To protect School and Centre buildings and equipment, and the personal property of users, staff, volunteers, visitors and members of the public.
- 1.3 To support the police and community in preventing and detecting crime, and assist in the identification and apprehension of offenders.
- 1.4 To monitor the security and integrity of the site and deliveries and arrivals.
- 1.5 To verify information provided in the course of a formal investigation in relation to users, staff, contractors, volunteers, visitors and members of the public.
- 1.6 To monitor and uphold Centre policies, which are available to staff and users on request.



2. Positioning

- 2.1 Locations have been selected, both inside and out, that the School and Centre reasonably believes require monitoring to address the stated objectives.
- 2.2 Adequate signage has been placed in prominent positions to inform staff and pupils that they are entering a monitored area, identifying the School as the Data Controller and giving contact details for further information regarding the system.
- 2.3 No images will be captured from areas in which individuals would have a heightened expectation of privacy, including changing and washroom facilities.
- 2.4 No images of public spaces will be captured except to a limited extent at site entrances.

3. Maintenance

- 3.1 The CCTV System will be operational 24 hours a day, every day of the year.
- 3.2 The System Manager (defined below) will check and confirm that the System is properly recording and that cameras are functioning correctly, on a regular basis.
- 3.3 The System will be checked and (to the extent necessary) serviced periodically throughout each academic year.

4. Supervision of the System

- 4.1 Live system images are visible on a single monitor in the Centre office and are routinely viewed by members of the Centre staff under the general supervision of a Duty Manager for the purposes described above.
- 4.2 Staff authorised by the Data Controller to conduct routine viewing of images captured by the System may include the IT Department, members of the School senior leadership team, supervisors at the Centre and relevant staff on duty.
- 4.3 Images will be viewed and/or monitored in a suitably secure and private area to minimise the likelihood of or opportunity for access to unauthorised persons.

5. Storage of Data

- 5.1 The day-to-day management of images will be the responsibility of the Eltham College IT Director who will act as the System Manager, with the support of the Eltham College IT Department, or such suitable person as the System Manager shall appoint in his or her absence.
- 5.2 Images will be stored for 28 days and automatically over-written unless the School and the Centre consider it reasonably necessary for the pursuit of the objectives outlined above, or if lawfully required by an appropriate third party such as the police or local authority.
- 5.3 Where images are captured in line with 5.2, such data will be retained in accordance with Data Protection legislation and our data retention policy. Information including the date, time and length of the recording, as well as the locations covered and groups or individuals recorded, will be recorded in the system log book.



6. Access to Images

- 6.1 Access to stored CCTV images will only be given to authorised persons, under the supervision of the System Manager, in pursuance of the above objectives (or if there is some other overriding and lawful reason to grant such access).
- 6.2 Individuals also have the right to access the personal data that the School holds on them on behalf of the Centre (please see the relevant Privacy Notices), including information held on the System, if it has been kept. The System Manager will require specific details including at least the time, date and camera location before he or she can properly respond to any such requests. This right is subject to certain exemptions from access, including in some circumstances where others are identifiable.
- 6.3 The System Manager must satisfy themselves of the identity of any person wishing to view stored images or access the system, and the legitimacy of the request. The following are examples of when the System Manager may authorise access to CCTV images:
- 6.3.1 Where required to do so by the Centre Manager, Headmaster, the Police or some relevant statutory authority;
 - 6.3.2 To make a report regarding suspected criminal behaviour;
 - 6.3.3 To enable the Designated Safeguarding Lead or his/her appointed deputy to examine behaviour which may give rise to any reasonable safeguarding concern;
 - 6.3.4 To assist the Centre in establishing the facts in cases of unacceptable user behaviour;
 - 6.3.5 To data subjects (or their legal representatives) pursuant to an access request under the Act and on the basis set out in 6.2 above;
 - 6.3.6 To the Centre's insurance company where required in order to pursue a claim for damage done to insured property; or
 - 6.3.7 In any other circumstances required under law or regulation.
- 6.4 Where images are disclosed under 6.3 above a record will be made in the system log book including the person viewing the images, the time of access, the reason for viewing the images, the details of images viewed and a crime incident number (if applicable).
- 6.5 Where images are provided to third parties under 6.3 above, wherever practicable steps will be taken to obscure images of non-relevant individuals.

7. Other CCTV systems

- 7.1 Neither the School nor the Centre owns or manages third party CCTV systems.

8. Complaints and queries

- 8.1 Any complaints or queries in relation to the CCTV system, or the Centre's use of CCTV, or requests for copies, should be referred to the Centre Manager (info@elsc.london).



CCTV FOOTAGE ACCESS REQUEST

The following information is required before the school can provide copies of or access to CCTV footage from which a person believes they may be identified, under Section 6 of the Policy above.

Please note that CCTV footage may contain the information of others that needs to be protected, and that the school typically deletes CCTV recordings after 28 days, when they are overwritten.

| | |
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| Name and address: (proof of ID may be required) | |
| Description of footage (including a description of yourself, clothing, activity etc.) | |
| Location of camera | |
| Date of footage sought | |
| Approximate time (give a range if necessary) | |

Signature*

Print Name.....

Date

*** NB if requesting CCTV footage of a child under 13, a person with parental responsibility should sign this form. For children 13 or over, the child's authority or consent must be obtained except in circumstances where that would clearly be inappropriate and the lawful reasons to provide to the parent(s) outweigh the privacy considerations of the child.**